



## Setup a Meta Quest VR Headset

*This setup is compatible for :*

- *Meta Quest 2*
  - *Meta Quest 3*
  - *Meta Quest 3S*
  - *Meta Quest Pro*
1. You will receive an eMail from Meta within **24 to 72 hours after your subscription**. Check your email for this message.
  2. In the Meta eMail, click on the link "**Setup your account**".
  3. Enter your eMail address.
  4. You will receive a code via email to register on the Meta website.
  5. The website will require several pieces of information : Password, Name, Date of Birth. Complete these fields to finish setting up the Meta account.
  6. **If your Meta VR Headset is not new** (has been used before) you will need to reset it :
    - Turn off your headset
    - Press the power button and volume button "-" on your headset at the same time until the splash screen loads
    - Use the volume buttons on your headset to select the Reset option, then press the power button
  7. After the first initialisation **DO NOT CHOOSE** "Pair your headset with the Meta Horizon App to continue", instead choose the option below "**Connect to your organisation**"
  8. Continue with the initial setup. The C2Care application will be automatically downloaded and installed. Launch it via the directory "For Work" or "Applications"
  9. A code will be displayed in the C2Care app. Send this code to [sales@c2.care](mailto:sales@c2.care) and we will activate your headset in 24 to 72 hours.
  10. You are ready !