



Installing the C2Care Application on a Pico 4 Headset

1. Please send us by email, at support@c2.care, the email address linked to the Pico account of your headset.
2. We will send you an invitation to that address within 24 to 72 hours to authorize you to download the C2Care application.
3. Accept it by clicking on "**this link**".
4. A new page will open in your browser, click on "**Subscribe now**".
5. Once the message "**Subscribed**. You have subscribed to Release Candidate of C2Care B2C..." appears, return to your headset.
6. You will find the application in the "**Not Installed**" directory. If you don't see it, restart your headset and check the directory again.
7. Click on the application to install it.
8. Once installed, it will appear in the "**Apps**" directory.
9. Open the application. A pairing code will be displayed, send it to support@c2.care, and we will activate your access to the application within 24 to 72 hours.
10. You're ready to go!